

Terms, Privacy and Cookies

Terms

DEFINITIONS AND GENERAL INFORMATION

The Terms, Privacy and Cookie Agreement, hereinafter referred to as the AGREEMENT, between the User and Relifeme, a non-profit association (Tax Code no. 96453070581), with registered office in Rome (Italy), Via di Grotta Perfetta 329 (postal code 00142), hereinafter referred to as the HOLDER, sets forth the terms and conditions of access and use of the RELIFEME social network, hereinafter referred to as RELIFEME, with which the user shall comply.

The following legal documents are essential and integral parts of the AGREEMENT and are accepted by the User upon acceptance of the AGREEMENT:

- 1. The Privacy Policy
- 2. The Cookie Policy
- The Worldwide License granted by the user to the HOLDER
- 4. The Worldwide License that the HOLDER grants the user.

The Privacy Policy includes the purposes and methods regarding the processing of the user's identification data, personal data, or sensitive data, requested by the HOLDER, the Data Controller, to access and use RELIFEME and all the services envisaged and regulated in the AGREEMENT, accepted separately by the user by registering on RELIFEME.

The AGREEMENT complies with the provisions of the General Data Protection Regulation (GDPR - EU/2016/679), the provisions of the Consumer Privacy Act (CCPA) of the State of California and, more generally, with the provisions of all applicable local, State, national and international laws, rules and regulations regarding data retention, processing, and protection, now in force and in the future and, more generally, applicable in the contractual relationships between the parties, hereinafter collectively referred to as the PROVISIONS AND LAWS.

The AGREEMENT is in force from 1st January 2023 and may not in any way:

- 1. be transferred, in whole or in any of its provisions, by the user to any other natural person or legal entity
- 2. confer any rights to any other natural person or legal entity or to any agents, beneficiaries, or assignees of the user.

The user is any natural person who registers and then accesses and uses RELIFEME and all the services envisaged and regulated in the AGREEMENT.

Any interaction, sharing and transmission of data and, more generally, any modality and form of relationship between two users of RELIFME, and also between a user of RELIFEME and another person not registered on RELIFEME, always requires dual consent, and therefore none of the aforementioned relationships is possible without the reciprocal consent of the two users of RELIFEME, and also by a user of RELIFEME and another person not registered on RELIFEME.

The following are jointly referred to as USER CONTENT:

- 1. All data, information and multimedia content sent, published, shared, displayed, programmed, or stored by the user on RELIFEME, in digital form or in any other form provided for, freely and voluntarily set up by the user, in all their forms and modalities, or otherwise made available on or through the services provided for and regulated in the AGREEMENT.
- 2. The complete and total performance on RELIFEME of all types of transmission, publishing, sharing, displaying, scheduling, and storing and any form of taking charge all data, information, and multimedia contents.
- 3. All the data, information, and multimedia contents of other persons, that is sent, published, shared, displayed, programmed, or stored by the user on RELIFEME, in digital form or in any other form provided for, freely and voluntarily set up by the user, in all their forms and modalities, or otherwise made available on or through the services envisaged and regulated in the AGREEMENT.

RELIFEME was conceived, designed, realised, and provided, and is maintained and operated, by the HOLDER, which holds all rights to it, because it is the exclusive result of its own ingenuity and creativity and is entirely financed by it.

The HOLDER is a non-profit association, and is only and exclusively of public utility, and therefore, the OWNER has founded its business model on the collection of free and voluntary donations from the users of RELIFEME and from other people not registered with RELIFEME, aimed, solely and exclusively, at financing the capital necessary to support RELIFEME and all the services envisaged and regulated in the AGREEMENT.

RELIFEME and all services envisaged and regulated in the AGREEMENT are the exclusive property of the HOLDER and are exclusively maintained and operated by the same, including all rights, titles or interests, intellectual property rights and source codes.

The identifying image, the RELIFEME logo and all other trademarks or all other displays related to RELIFEME, including the graphics, logos and images used, or other intellectual property, contents, or information, including source codes and, more generally, the software and applications used, are the exclusive property of the HOLDER. The user is not entitled to use any of the aforementioned images, representations, applications, and property of RELIFEME without the written permission of the HOLDER. All rights, titles, and interest in and to all services provided on RELIFEME and regulated in the AGREEMENT, excluding the USER CONTENT, are and shall remain the exclusive property of the HOLDER and its licensors.

Nothing contained in the AGREEMENT grants the user the right to use the name of RELIFEME and the HOLDER, or any of their trademarks, logos, domain names and other distinctive brand and name elements.



Any feedback, comment, or suggestion that the user provides regarding RELIFEME and the HOLDER, or the services provided on RELIFEME and regulated in the AGREEMENT, shall be understood to be of exclusively voluntary and the HOLDER shall be free to make use of the feedback, comments, or suggestions in any way it deems appropriate and without any obligation towards the user and any of its agents, beneficiaries, or assignees.

All services provided on RELIFEME and regulated in the AGREEMENT are and shall remain protected by copyright and copyright laws, under and in accordance with the PROVISIONS AND LAWS.

The continued use of the services provided on RELIFEME and regulated in the AGREEMENT implies acceptance of the AGREEMENT by the same user.

PURPOSE OF THE AGREEMENT

With the user's acceptance of the AGREEMENT, the HOLDER warrants and undertakes to provide, make available and maintain a dedicated area on the RELIFEME App for the user, and to provide, make available and maintain access to and use of all the services of RELIFEME for the user, as provided for and regulated in the AGREEMENT.

The user declares to be aware of, and unconditionally accepts, that the availability of an area on the RELIFEME App and access to and use of all the services of RELIFEME, provided for and regulated in the AGREEMENT, are permitted, exclusively, if compliant, not in violation of, and in accordance with the provisions of the AGREEMENT, Privacy Policy and the Worldwide License that the HOLDER grants to the user, described below and essential and integral parts of said AGREEMENT.

The user also declares that he/she is aware of, and unconditionally accepts, that the availability of a dedicated area on the RELIFEME social network and access to and use of all the services of RELIFEME, provided for and regulated in the AGREEMENT, are permitted, solely and exclusively, under and in accordance with the PROVISIONS AND LAWS.

By accepting the AGREEMENT, the user declares that he/she is aware of, and unconditionally accepts, that the RELIFEME social network and all the services provided and regulated in the AGREEMENT, have as their object, and therefore, what the user can do on RELIFEME, and as their purpose, and therefore the objectives that the user intends to achieve with RELIFEME, the creation of a personal diary (the LIFEBOOK) that remains accessible during the user's lifetime only and exclusively to the user, and that allows him/her to publish multimedia content, visible only to the user and, more generally, that allows him/her to establish a dialogue with him/herself and to write the story of his/her life.

By accepting the AGREEMENT, the user also declares that he/she is aware, and unconditionally accepts, that the RELIFEME social network and all the services envisaged and regulated in the AGREEMENT, have as their object, and therefore, what the user can do on RELIFEME, and as their purpose, and therefore, the objectives that the user intends to achieve with RELIFEME, the plan, which is not obligatory, to publish the personal diary, after the user's death, and to transform it from an internal dialogue tool to a dedicated area where the user's memory can be stored and remembered, and at the same time, the plan to have selective access for his/her previously saved contacts through individual contact, groups of contacts or for all contacts, to this dedicated area where the user's memory can be stored and remembered, and to each individual piece of multimedia content that has been published. By accepting the AGREEMENT, the user entrusts the HOLDER with the USER CONTENT, freely and voluntarily submitted, published, shared, displayed, programmed, or stored on RELIFEME by the user, including those contents used, shared, displayed, stored by other users, or programmed to be so; and at the same time, the HOLDER takes charge of the aforesaid USER CONTENT for their preservation.

The HOLDER warrants and undertakes that taking in charge and storage of the USER CONTENT shall be compliant, not in violation of and in accordance with the AGREEMENT, the Privacy Policy and the worldwide licence that the user grants to the HOLDER described below and essential and integral parts of the AGREEMENT; more generally, all the user's data is taken care of and stored in a suitable form and manner in compliance with all security standards, under and in accordance with the PROVISIONS AND LAWS and, more generally, to ensure their availability, integrity, confidentiality, traceability and privacy.

The HOLDER furthermore warrants and undertakes that the USER CONTENT shall not be modified, supplemented, corrected, or rectified in any way or form, and that the manner of execution and publication chosen by the user of the USER CONTENT shall be respected and, more generally, that the user's wishes shall be respected.

The duration of the AGREEMENT, including the Privacy Policy, Cookie Policy, the Worldwide Licence that the user grants the HOLDER and the Worldwide Licence that the HOLDER grants the user, described below and essential and integral parts of the AGREEMENT, is unlimited in time and can be revoked and terminated, at any time, either by the user or by the HOLDER, and in this case without any liability towards the user or any of its agents, beneficiaries, or assignees.

The AGREEMENT constitutes the entire and exclusive agreement between the HOLDER and the user concerning RELIFEME, and all the services envisaged and regulated in the AGREEMENT, excluding services for which there is a separate agreement between the user and the HOLDER that is explicitly in addition to or in substitution of the AGREEMENT.

All products and ancillary services identified by the user and that may be requested by the same to the HOLDER, other than those currently provided on RELIFEME and regulated in the AGREEMENT, shall be subject to separate negotiation between the user and the HOLDER.

The user declares to be aware, and unconditionally accepts, that the HOLDER reserves the right to propose additional products and services to the user, other than those currently provided on RELIFEME and regulated in the AGREEMENT, and to sell other products and services consistent with its institutional activities, which may be freely and voluntarily accepted by the user.



OFFICIAL LANGUAGE OF THE AGREEMENT

The user acknowledges, and unconditionally accepts, that:

- 1. The official language of the AGREEMENT, including the Privacy Policy, Cookie Policy, the Worldwide License that the user grants the HOLDER and the Worldwide License that the HOLDER grants the user, which are essential and integral parts of the AGREEMENT, is English.
- 2. If the AGREEMENT is translated into another language, for the sole purpose of facilitating the user, it has no official value.
- 3. In case of a dispute arising out of the interpretation of the AGREEMENT in another language, the English version shall prevail.
- 4. All translations on RELIFEME's institutional websites and social presences are for the sole purpose of facilitating the user and have no legal value.

ACCEPTANCE OF THE AGREEMENT

By registering on RELIFEME:

- 1. The user fully acknowledges the AGREEMENT, the Privacy Policy, Cookie Policy, the Worldwide License that the user grants the HOLDER, and the Worldwide License that the HOLDER grants the user which are essential and integral parts of the AGREEMENT.
- The user agrees to be bound by the AGREEMENT, the Privacy Policy, Cookie Policy, the Worldwide License that the user grants the HOLDER and the Worldwide license that the HOLDER grants the user, which are essential and integral parts of the AGREEMENT.
- 3. The user provides specific and separate consent to the processing of his/her identification data and personal data, or sensitive data, indispensable to access and use all the services provided on RELIFEME and regulated in the AGREEMENT.
- 4. The user affirms having read and fully understood the <u>Instructions</u> of RELIFEME, as disseminated by the HOLDER on its website.

The HOLDER warrants and undertakes that the obligations of the AGREEMENT accepted by the user are:

- referred only and exclusively to the access to and use of RELIFEME and all the services envisaged and regulated in the AGREEMENT
- granted solely and exclusively for the personal use of the user and not for advertising or commercial use.

All the modalities for the processing of identification, personal, or sensitive data, for which the user gives his/her express consent to the storage, processing, and protection, to the HOLDER, the Data Controller, are detailed in the Privacy Policy, which is an essential and integral part of the AGREEMENT.

In order to accept the AGREEMENT and the subsequent amendments, the user must be a natural person with full capacity to act according to his/her country of origin or residence and, more generally, to comply with the following requirements:

- 1. Be 13 (thirteen) years of age or older.
- 2. Have the capacity to enter into a binding AGREEMENT.
- 3. Not to be a person who is precluded from accessing and using the services provided on RELIFEME and regulated in the AGREEMENT, according to the laws of any authority, under and in accordance with the PROVISIONS AND LAWS.
- 4. Comply with the AGREEMENT and all laws of any authority, under and in accordance with the PROVISIONS AND LAWS.
- 5. The user has never been convicted of any serious crime or chargeable offence (or a crime of similar gravity), or any violent crime, and is not required to register as a criminal offender in any State, federal or local register.

The user declares that he/she is aware and unconditionally accepts that by accessing and using the services provided on RELIFEME and regulated in the AGREEMENT, all the aforementioned requirements are met by him/her, including but not limited to the requirement to be 13 (thirteen) years of age or older.

LICENCES INCORPORATED IN THE AGREEMENT

1. Worldwide Licence in favour of the HOLDER

The user declares that he/she is aware of, and unconditionally accepts that by registering on RELIFEME, he/she grants the HOLDER a worldwide, indefinite, non-exclusive, royalty-free and licence with sub-licencing right to access, use, copy, store, reproduce, process, adapt, modify, publish, transmit, display, share, archive and distribute the USER CONTENT, by any media or method of storage and distribution, digital and analogue, currently available or hereafter developed.

The HOLDER warrants and undertakes that the Worldwide License granted by the user to the HOLDER refers only and exclusively to all the USER CONTENT created and/or imported through the use of the services provided on RELIFEME and regulated in the AGREEMENT and not to any other content or work of the user, which is the result of his/her own ingenuity and creativity. The user is aware, and unconditionally accepts, that the USER CONTENT shall be the sole responsibility of the user or the entity from which it originated, and the HOLDER is solely and exclusively entrusted with the proper execution and availability and, more generally, with transmitting, publishing, sharing, displaying, programming, and storing the USER CONTENT in accordance with the execution methods chosen by the user.

The user understands, and unconditionally accepts that the HOLDER is not required to monitor and control the USER CONTENT and declines any liability to the user or any of its agents, beneficiaries or assignees, and the user acknowledges this. The user is aware, and unconditionally accepts, that the HOLDER does not provide any kind of endorsement, support, representation, or warranty as to the completeness, truthfulness, accuracy or reliability of the USER CONTENT, or any type of communication provided by the user on RELIFEME, nor does it confirm any opinion expressed by the user on or through RELIFEME.



The HOLDER warrants and undertakes that the Worldwide License granted by the user to the HOLDER provides for the use and availability of the USER CONTENT, only and exclusively for the purposes set forth in the AGREEMENT, and to access and use RELIFEME and all the services envisaged on RELIFEME and regulated in the AGREEMENT, and not for any other advertising and commercial purposes and, more generally, for distribution and sale.

The user declares that he/she is aware, and unconditionally accepts, that the Worldwide License granted by the user to the HOLDER also provides for the processing and storage of the user's identification data, personal data, or sensitive data, which is indispensable to access and use RELIFEME and all the services envisaged and regulated in the AGREEMENT.

The user also declares that he/she is aware, and unconditionally accepts, that the HOLDER may make the user's identification, personal, or sensitive data, requested and stored by the HOLDER, available to other users of RELIFEME, only and exclusively in an anonymized form, in order to provide all the necessary tools to ensure and improve access to and use of all the services of RELIFEME envisaged and regulated in the AGREEMENT.

The HOLDER reserves the right, at its sole discretion and without any liability to the user or any of its agents, beneficiaries or assignees, and the user acknowledges this, to remove all or part of the USER CONTENT when ordered to do so by a court, State authority or institution, or upon notice from another user of RELIFEME, or any person or entity not registered with RELIFEME, and consequently suspend or delete the user's Account.

The user acknowledges and unconditionally accepts, that the Worldwide License granted by the user to the HOLDER may be unilaterally revoked and terminated for any reason whatsoever, solely and exclusively, by:

- a. deletion of the Account on RELIFEME by the user (with the command DELETE PROFILE), without any obligation
 or liability on the part of the user to the HOLDER and of the HOLDER to the user or of any of its agents,
 beneficiaries, or assignees
- b. deletion of the Account on RELIFEME by the HOLDER, without any obligation or liability on the part of the user to the HOLDER and of the HOLDER to the user or of any of his/her agents, beneficiaries, or assignees.

In the absence of a deletion of the user's Account on RELIFEME, the Worldwide Licence granted by the user to the HOLDER shall remain in force.

The Worldwide, indefinite, non-exclusive, royalty-free, licence with sub-licensing rights granted by the user to the HOLDER is an essential and integral part of the AGREEMENT and integrates all rules, provisions, conditions, regulations, rights, and obligations of the same.

2. Worldwide Licence in favour of the user

The user declares to be aware of, and unconditionally accepts, that by registering on RELIFEME, the HOLDER grants the user a Worldwide, indefinite, non-exclusive, free, non-transferable license without sub-licensing rights to access and use RELIFEME and all the services provided on RELIFEME and regulated in the AGREEMENT, under and in accordance with the AGREEMENT and pursuant to the PROVISIONS AND LAWS.

The user declares to be aware, and unconditionally accepts, that the Worldwide licence granted by the HOLDER to the user may be unilaterally revoked and terminated by the HOLDER, together with the deletion of the user's Account, without any obligation and liability towards the user or any of its agents, beneficiaries, or assignees, under the following circumstances:

- a. Failure to comply with the provisions and regulations of the AGREEMENT.
- b. Failure to comply with and, in any way and form, violate, or be inconsistent with, the provisions and regulations of the AGREEMENT.
- c. Plan, engage in, encourage, or promote any activity that violates or is inconsistent with the AGREEMENT or the PROVISIONS AND LAWS.
- d. Use the services provided on RELIFEME and regulated in the AGREEMENT for advertising and commercial purposes, without the written consent of the HOLDER.
- e. Infringe, in any way or form, the exclusive property of the HOLDER on the identifying image, the logo of RELIFEME and all other trademarks or all other displays related to RELIFEME, including graphics, logos and images used, or other intellectual property, content or information, including source codes and, more generally, all software used.
- f. Engage in any copyright or other intellectual property infringement, or disclose any trade secret or confidential information, in violation of a confidentiality, employment, or non-disclosure agreement.
- g. Use any robot, bot, spider, crawler, scraper, site retrieval or search application, proxy or other device, procedure or method, whether manual or automatic, or any server or network connected to RELIFEME, including any unauthorized access, use or monitoring of data, to access, retrieve, index, data mine or, in any way, reproduce or circumvent the navigational structure or the manner of accessing and using the services provided on RELIFEME and regulated in the AGREEMENT.
- h. Violate, circumvent, reverse engineer, decompile, disassemble or, in any way, alter the services provided on RELIFEME and regulated in the AGREEMENT, the hardware infrastructure (including with DDoS attacks), software and applications used on RELIFEME, as well as duplicate or modify the source codes and any other software, application and hardware infrastructure of the HOLDER, or of any system or network referred to it, or breach or circumvent any of its security, authentication, access and use measures, or assist another person in performing such activities.



- i. Engage in any access and use of the services provided on RELIFEME and regulated in the AGREEMENT which alter, modify, or do not respect the user experience and the access and use designed, developed, and provided by the HOLDER.
- j. Use or develop third-party applications that interact with the access and use of the services provided on RELIFEME and regulated in the AGREEMENT and with the USER CONTENT of other users.
- k. Use, access, publish or reproduce the programming interface, hardware architecture, software and applications used on RELIFEME, as well as the hardware architecture, source codes and any other software and applications of the HOLDER, or any system or network referred to it.
- I. Probe, analyse or assess the vulnerability of the services provided on RELIFEME and regulated in the AGREEMENT, the hardware infrastructure of the software and the applications used on RELIFEME, as well as of the hardware architecture, source codes and any other software and application of the HOLDER, or any system or network referred to it.
- m. Upload, download, transmit, store, or otherwise make available any content that is unlawful, harassing, threatening, harmful, prejudicial, defamatory, libelous, abusive, violent, obscene, vulgar, invasive of another person's privacy, disparaging, racially, ethnically or gender offensive, or simply unwelcome.
- n. Stalk, harass, threaten, or harm other users and other persons in general, as well as request personal information or other information from other users and other persons in general, that is not regulated in the AGREEMENT and provided for in the RELIFEME services.
- o. Pretend to be someone else or an entity; in particular, the user may not impersonate or falsely present him/herself as another person (including celebrities), an entity, another user or a leader of government or local authorities of a country, or otherwise falsely present him/herself as being associated with a natural or legal person, entity or fictional character, or use names, nicknames, images and identity photos that are untrue, misleading or offensive, or simply not welcome.
- p. Access, copy, modify and, in any way, violate the Account, profile, personal data, settings or multimedia content of another user and, more generally, all the USER CONTENT of another user hosted on RELIFEME.
- q. Send, post, transmit, or in any way make available any unauthorised or unsolicited messages, or advertising, promotional materials, junk mail, spam, or chain letters, including, but not limited to, large amounts of commercial advertising, announcements, and multi-level marketing efforts.
- r. Counterfeit any TCP-IP packet and upload, send, transmit, store or otherwise make available any material that contains viruses, malware or other computer code, files, programmes, or any computer software or hardware, intended to damage limit or interfere with the normal operation of the services provided on RELIFEME and regulated in the AGREEMENT, the hardware infrastructure, software and applications used on RELIFEME, as well as the hardware architecture, source codes and any other software and application of the HOLDER, or of any system or network referred to it.
- s. Plan, engage in, encourage, or promote any illegal activity, and collect and store personal information about another user of RELIFEME or any other user's USER CONTENT or any other person, to be used in connection with any of the above prohibited activities.

If the user commits any of the abovementioned violations, the HOLDER reserves the right, at its sole discretion, together with the revocation and termination of the abovementioned Worldwide License granted by the HOLDER to the user, to suspend and terminate access to and use of RELIFEME and of all services provided for and regulated in the AGREEMENT and to delete the user's Account and all the USER CONTENT, without any obligation and liability towards the user or any of its agents, beneficiaries or assignees.

The user is aware of, and unconditionally accepts, that the HOLDER is obliged to report and stop any of the above violations and, more generally, any conduct by the user that constitutes or implies a violation of the AGREEMENT or of one or more provisions of applicable law, current and future, not only of a criminal nature, under and in accordance with the PROVISIONS AND LAWS, without any obligation or liability towards the user or any of its agents, beneficiaries or assignees.

The user is aware of, and unconditionally accepts, that the HOLDER may report and stop any of the abovementioned breaches and, more generally, any conduct by the user that constitutes or implies a breach of the AGREEMENT or of one or more provisions of applicable law, existing and future, not only of a criminal nature, under and in accordance with the PROVISIONS AND LAWS, in the manner it deems most appropriate and effective, as an example, but not limited thereto, it may monitor, remove, misrepresent or report all or part of the USER CONTENT, including when notified by other users, without any obligation or liability to it or any of its agents, beneficiaries or assignees.

The user shall, in any case, retain his/her rights to the USER CONTENT and the HOLDER warrants and undertakes to take appropriate measures for its complete storage, in appropriate data formats, and to respect the manner of execution and publication chosen by the user.



The user acknowledges and unconditionally accepts, that the Worldwide License granted by the HOLDER to the user may be unilaterally revoked and terminated for any reason whatsoever, solely and exclusively by:

- a. deletion of the Account on RELIFEME by the user (with the command DELETE PROFILE), without any obligation
 or liability on the part of the user in relation to the HOLDER and of the HOLDER in relation to the user or any of
 its agents, beneficiaries, or assignees
- b. deletion of the Account on RELIFEME by the HOLDER, without any obligation or liability on the part of the user in relation to the HOLDER and of the HOLDER in relation to the user or any of its agents, beneficiaries, or assignees.

In the absence of cancellation of the user's Account on RELIFEME by the HOLDER and/or by the user, the Worldwide Licence granted by the HOLDER to the user shall remain in force.

The Worldwide, indefinite, non-exclusive, free, non-transferable licence without sub-licencing rights that the HOLDER grants the user is an essential and integral part of the AGREEMENT and integrates all the rules, provisions, conditions, regulations, rights, and obligations of the same.

VARIATIONS TO THE AGREEMENT, REVOCATION AND TERMINATION

The user is aware, and unconditionally accepts, that RELIFEME and all the services provided for and regulated in the AGREEMENT may be modified and updated at the sole discretion of the HOLDER, without prejudice to the user's right to unilaterally revoke and terminate the AGREEMENT as described herein.

The user also understands, and unconditionally accepts, that the HOLDER may modify and update the AGREEMENT, at its sole discretion, including the Privacy Policy, Cookie Policy, the Worldwide License that the user grants the HOLDER and the Worldwide License that the HOLDER grants the user, which are essential and integral parts of the AGREEMENT, without prejudice to the user's right to unilaterally revoke and terminate the AGREEMENT as described herein.

Any changes and updates to RELIFEME and to the AGREEMENT, including the Privacy Policy, Cookie Policy, the Worldwide License that the user grants the HOLDER and the Worldwide License that the HOLDER grants the user, which are essential and integral parts of the AGREEMENT, shall be communicated by the HOLDER to the user, mainly, but not exclusively, using the e-mail associated with the user's Account, or directly through RELIFEME.

Any information from the user on the AGREEMENT, the Privacy Policy, Cookie Policy, the Worldwide Licence that the user grants the HOLDER and the Worldwide Licence that the HOLDER grants the user, which are essential and integral parts of the AGREEMENT, must be sent to the HOLDER by e-mail to legal@relifeme.com or by certified e-mail

to legal@pec.relifemeassociation.com

All amendments and updates to the AGREEMENT must be accepted by the user in order to continue accessing and using RELIFEME and all the services of RELIFEME provided for and regulated in the AGREEMENT.

The continued use of the services provided on RELIFEME and regulated in the AGREEMENT subsequent to the amendments and updates of the AGREEMENT, implies acceptance of the amendments and updates of the AGREEMENT by the user.

The HOLDER reserves the right to implement future updates, and hardware and software modifications of RELIFEME, suitable to ensure optimal maintenance and technological evolution, as well as to guarantee the use and navigation of data and multimedia contents, also in relation to future devices, technologies, services, fashions, and trends. Within the scope of such updates and modifications, the HOLDER warrants and undertakes not to alter the USER CONTENT in any way and to comply with the terms of the AGREEMENT.

The HOLDER reserves the right to modify the AGREEMENT to reflect legislative updates of any authority, under and in accordance with the PROVISIONS AND LAWS, for the performance of new RELIFEME services and the updating or modification of existing ones. In the context of such performance, updates, and modifications, the HOLDER warrants and undertakes not to alter the USER CONTENT in any way and to respect the terms of the AGREEMENT.

Whenever the AGREEMENT is amended and updated, the HOLDER warrants and undertakes that the user will always have an updated version of the AGREEMENT, including all subsequent amendments and updates, available.

The user understands, and unconditionally accepts, that the AGREEMENT, including the Privacy Policy, Cookie Policy, the Worldwide License that the user grants the HOLDER and the Worldwide License that the HOLDER grants the user, which are essential and integral parts of the AGREEMENT, may be unilaterally revoked and terminated by both the user and the HOLDER at any time and on any grounds whatsoever, even in the absence of a motivation, without prior notice, obligation or liability on the part of the user in relation to the HOLDER and of the HOLDER in relation to the user or any of its agents, beneficiaries or assignees, as follows:

- 1. The user deletes the Account on RELIFEME (with the command DELETE PROFILE), and at the same time deleting all USER CONTENT sent, published, shared, displayed, programmed, or stored on RELIFEME, even the USER CONTENT used, shared, displayed, stored by other users, or programmed to be so, which can no longer be recovered.
- 2. The HOLDER deletes the Account and, at the same time, deletes all USER CONTENT submitted, published, shared, displayed, scheduled, or stored on RELIFEME, including the USER CONTENT used, shared, displayed, stored by other users, or scheduled to be so, which can no longer be recovered.

The user is aware of, and unconditionally accepts, that revocation and termination of the AGREEMENT implies the simultaneous revocation and termination of the Privacy Policy, Cookie Policy, the Worldwide License that the user grants the HOLDER and the Worldwide License that the HOLDER grants the user, which are essential and integral parts of the AGREEMENT.



The user is aware, and unconditionally accepts, that the duration of the AGREEMENT is therefore:

- 1. established by the user with the cancellation of his/her Account
- 2. established by the HOLDER with the cancellation of the user's Account.

The user is aware, and unconditionally accepts that the HOLDER reserves the right to verify any breach or default by the user, prior to termination of the AGREEMENT, and, therefore, the AGREEMENT shall be terminated only and exclusively in the absence of the aforesaid breaches or defaults by the user.

The user acknowledges and unconditionally accepts that after his/her death, the AGREEMENT, including the Privacy Policy, Cookie Policy, the Worldwide License granted by the user to the HOLDER and the Worldwide License granted by the HOLDER to the user, which are essential and integral parts of the AGREEMENT, will continue to be in full force and effect as agreed by the user, without prejudice to any other effects that may be regulated by specific national laws and pursuant to and in accordance with the PROVISIONS AND LAWS. Notwithstanding the user's right to schedule the deletion of his/her Account after his/her death and at the same time to proceed with the revocation and unilateral termination of the AGREEMENT, without any obligation and liability by the user to the HOLDER, and of the HOLDER to the user or of any of its agents, beneficiaries or assignees. The user also declares that he/she is aware and unconditionally accepts, that all possible amendments and updates of the AGREEMENT, at the sole discretion of the HOLDER, and subsequent to the user's death, are accepted by him/her as of now, by reason of the permanence of his/her Account on RELIFEME without the deletion of his/her Account.

ACCOUNT ON RELIFEME

A necessary condition to access and use RELIFEME and all the services provided for and regulated in the AGREEMENT is the obligation on the part of the user to:

- 1. proceed with user registration by completing the required sections of the form for the creation of an Account
- read in full and accept the AGREEMENT, including the Privacy Policy, Cookie Policy, the Worldwide License that the user grants the HOLDER and the Worldwide License that the HOLDER grants the user, which are essential and integral parts of the AGREEMENT
- maintain access and use credentials (e-mail and password) to RELIFEME confidential
- 4. complete the first access to enter the user information and create his/her profile.

The user is aware, and unconditionally accepts, that:

- 1. he/she shall not disclose his/her Account information to third parties
- the user is solely responsible for maintaining confidentiality and security of his/her Account and for all activities that occur on or through his/her Account
- 3. shall immediately notify the HOLDER of any breach of security of his/her Account at the e-mail address legal@relifeme.com or at the certified e-mail legal@pec.relifemeassociation.com
- 4. the HOLDER shall not be held liable for losses resulting from unauthorised use of the user's Account.

By registering on RELIFEME, the user is aware of, and unconditionally accepts to provide accurate and complete data when registering and when first logging in to create his/her profile, and to update the registration and profile data, keeping it accurate and complete at all times.

By registering on RELIFEME, the user is aware of, and unconditionally accepts that the HOLDER may store and use the user's registration and profile data for the management of his/her Account.

SERVICES PROVIDED ON RELIFEME

The user is aware of, and unconditionally accepts, that RELIFEME is a social network with restricted access, which is accessible from all major internet browsers on the web address www.relifeme.com, which has as its object and purpose:

- 1. the creation of a personal diary (the LIFEBOOK) that remains accessible, during the user's lifetime only and exclusively to the user, and that allows him/her to publish multimedia content, visible only to the user, and more generally that allows him/her to establish a dialogue with him/herself and to write the story of his/her life
- 2. planning, which is not mandatory, the publication of the personal diary, after the user's death, and its transformation from a tool for internal dialogue to a dedicated area where the user's memory can be preserved and remembered and, at the same time, planning for his/her previously saved contacts, to selectively access this dedicated area where the user's memory can be preserved and remembered, and each and every piece of multimedia content published, as an individual contact, or groups of contacts or for all contacts.

The user is aware, and unconditionally accepts that RELIFEME also provides for access to links external to the RELIFEME social network, not connected to the HOLDER, but to third parties, for the use of additional information and services not included in the services of RELIFEME regulated in the AGREEMENT.

The user is aware, and unconditionally accepts, that RELIFEME also provides for the saving of the user's multimedia content in different data formats on the device in use by the user, not referring to the HOLDER, but to third parties, to provide the user with additional information and services not included in the RELIFEME services regulated in the AGREEMENT.

The user holds the HOLDER harmless from any liability deriving from access to links external to the RELIFEME social network, not connected to the HOLDER, but to third parties, for the use of additional information and services, not included in the services of RELIFEME regulated in the AGREEMENT.



The HOLDER warrants and undertakes that the user:

- 1. is always informed and aware of all the services provided on RELIFEME and regulated in the AGREEMENT
- 2. may freely and voluntarily access and use all the services provided on RELIFEME and regulated in the AGREEMENT
- 3. may freely and voluntarily, and at any time, enable and disable specific functions provided in the services of RELIFEME and regulated in the AGREEMENT
- 4. may freely and voluntarily, and at any time, delete his/her Account and the USER CONTENT posted, published, shared, displayed, programmed, or stored on RELIFEME, including the USER CONTENT used, shared, displayed, stored by other users, or programmed to be so, without prejudice to the verification for possible violations or defaults by the user
- 5. may also contact the staff of RELIFEME to report untrue, misleading, or offensive, or otherwise simply unwelcome, data of other users and to report conduct of other users that is in violation of the AGREEMENT, under and in accordance with the PROVISIONS AND LAWS.

The HOLDER warrants and undertakes that all the services provided on RELIFEME and regulated in the AGREEMENT:

- provide for the dual consent of users at all times and that, therefore, no form of relationship is possible without the
 reciprocity of the consent expressed by the users of RELIFEME, and between the users of RELIFEME and others not
 registered with RELIFEME
- 2. are provided in compliance with all security standards, pursuant to and in accordance with the PROVISIONS AND LAWS and, more generally, in compliance with all security standards to ensure availability, integrity, confidentiality, traceability and privacy of all the data transmitted by the user on the hardware infrastructure, software and applications used on RELIFEME and on any of its hardware, software and application infrastructure, or on any system or network referred to it
- are constantly monitored to improve their access and use by the user and to ensure the adoption of constantly evolved technologies for the maintenance and updating of the hardware infrastructure of the software and applications used on RELIFEME, the hardware architecture, the source codes and any other software and application of the HOLDER, or any system or network referred to it
- 4. are also constantly monitored to ensure the adoption of constantly evolved technologies and updating and constant enhancement of all computer security standards, in all technical aspects, pursuant to and in compliance with the PROVISIONS AND LAWS, for the security of the user's Account and all the activities that take place on or through it, and to guarantee availability, integrity, confidentiality, traceability and privacy of the USER CONTENT.

The user is aware, and unconditionally accepts, that access and use of RELIFEME, and all the services provided for and regulated in the AGREEMENT, involve requesting data collected from the internet browser of the device in use by the user, and more specifically:

- 1. user's geo-localisation
- 2. access to the user's camera
- 3. access to the user's microphone
- 4. identification of the language setting
- 5. identification of the date and time settings and their international format.

The user is aware of, and unconditionally accepts, that access to and use of RELIFEME and all the services envisaged and regulated in the AGREEMENT, provide for the publication of his/her personal diary and, more in general, the publication of the USER CONTENT sent, published, shared, displayed, programmed, or stored on RELIFEME, even the one used, shared, displayed, stored by other users, or programmed to be so, after verifying the user's death, in accordance with the following verification methods:

- 1. mandatorily, two verifications of the user's proof of life, by sending recurring e-mails to all addresses added by the user on RELIFEME that contain the proof of life confirmation command to be executed by the user
- 2. optionally, a third verification of the user's proof of life, again by sending recurring e-mails to all addresses added by the user on RELIFEME that contain the proof of life confirmation command to be executed by the user
- 3. optionally, an additional verification to confirm the user's death by a third party (a feature called VALIDATOR CONFIRM) which uses the appointment of two individuals by the user (the VALIDATORS), who receive an e-mail containing the command to confirm the user's death, after failing to respond to the two mandatory proof of life of the user checks, and to the third optional proof of life of the user check, and after the Validators themselves have ascertained the user's death, using the verification tools and procedures they deem appropriate.

The user also understands and unconditionally accepts, that access to and use of RELIFEME and of all the services provided and regulated in the AGREEMENT, may cause the abovementioned user's proof of life to fail due to:

- incorrect reception of the recurrent e-mails of the user's proof of life to all addresses added by the user on RELIFEME
- 2. the non-response of the user to the recurring verification e-mails of the user's proof of life to all the addresses added by the user on RELIFEME and consequently the incorrect execution, or the non-execution, of the user's proof of life confirmation command
- 3. the non-execution of the user's request to ascertain and confirm his/her death by both Validators (it is sufficient that at least one of the two confirms the user's death).

Therefore, and as a consequence of the failure of the verification to ascertain the user's death, the user is aware and unconditionally accepts that his/her personal diary and the USER CONTENT could be published even if his/her death has not occurred

The HOLDER warrants and undertakes to ensure that the user is always able to communicate with the HOLDER both through the services provided for and regulated in the AGREEMENT, and through all the public and open-access digital communication presences and initiatives of RELIFEME in order to be informed of all user experiences and functionalities provided on RELIFEME.



During the user' life on earth, which allows him/her to dispose of his/her personal diary, confidential and accessible only to him/her, the HOLDER warrants and undertakes that no information on the user's movements is collected, and that the geo-localisation of his/her position detected by the internet browser of the device in use by the user is aimed solely and exclusively at:

- 1. allowing him/her to publish the multimedia content, made available by him/her on the map of RELIFEME, on his position
- 2. allowing him/her to display all his/her and other users' multimedia contents in the vicinity of his/her position on the RELIFEME map.

The HOLDER warrants and undertakes that no geo-localisation data regarding the user detected by the internet browser of the device in use by the user shall be stored, and the aforementioned data shall only and exclusively be used for the purposes described above.

The HOLDER warrants and undertakes to ensure that the geo-localisation data of the user's position detected by the internet browser of the device in use by the user is anonymous and does not contain any user identification data, personal data, or sensitive data of the user

The user is aware of, and unconditionally accepts, that all data collected by the internet browser of the device in use by the user to access and use RELIFEME and all the services envisaged and regulated in the AGREEMENT, including but not limited to the user's geo-location data is authorised and managed directly by the settings of the internet browser of the device in use by the user. The user is aware of, and unconditionally accepts, that access to and use of RELIFEME and all the services envisaged and regulated in the AGREEMENT require certain information, only and exclusively of a technical nature, on the devices in use by the user, and specifically:

- 1. IP address
- 2. ID number and type and model of the device
- 3. settings of the RELIFEME Web App
- 4. malfunctions and errors of the RELIFEME Web App
- 5. other identifiers that can uniquely identify a device or browser.

The HOLDER warrants and undertakes to ensure that the data collected from the devices in use by the user is anonymous and does not contain any user identification data, personal data, or sensitive data, and is aimed, solely and exclusively, at:

- 1. resolving malfunctions of various kinds of the hardware infrastructure, software and applications used on RELIFEME and the hardware infrastructure, software, and applications of the HOLDER, or of any system or network referred to it
- 2. the constant enhancement of all IT security standards, in all aspects of a technical nature, pursuant to the PROVISIONS AND LAWS, and for the security of the user's Account, and all the activities performed on or through it, and to guarantee availability, integrity, confidentiality, traceability and privacy of the USER CONTENT.

The user is aware of, and unconditionally accepts, that the HOLDER reserves the right to use third-party software and applications for the resolution of various types of malfunctions of the hardware infrastructure, of the software and applications used on RELIFEME and the hardware infrastructure of the software and applications of the HOLDER, or of any system or network referred to it, and for the constant enhancement of all IT security standards, in all aspects of a technical nature, such as, as an example, but not limited to the services offered by Google and the international provider Cloudflare.

E-MAIL

The user is aware, and unconditionally accepts, that access to and use of RELIFEME involves authenticating and adding the registration e-mail and authenticating and adding other e-mails, in addition to the registration e-mail, freely and voluntarily associated by the user to his/her Account.

RELIFEME guarantees and undertakes that all e-mails, freely and voluntarily associated by the user to his/her Account, including the registration e-mail, are invisible to other users and, more generally, that others cannot view and use them in any way. The user is aware of, and unconditionally accepts, that access to and use of RELIFEME includes the possibility of adding e-mails of other people associated to the contact profiles, freely and voluntarily created by the user and, at the same time, that access to and use of RELIFEME provides for sending specific e-mail notifications by the RELIFEME staff, informing the user's contacts of the publication of the USER CONTENT, as well as of other internal notifications of the Web App, to other users of RELIFEME, to inform them of the interaction activities in common with the user, as an example, but not limited thereto, the request to access the user's LIFEBOOK and the USER CONTENT.

The user is aware of, and unconditionally accepts, that the sending of e-mail notifications by the staff of RELIFEME, to his/her contacts and those notifications with the Web App to other users of RELIFEME are freely and voluntarily authorised by the user, and therefore the HOLDER declines any liability towards the user or any of its agents, beneficiaries or assignees, and the user acknowledges and accepts all responsibility for the sending of e-mail notifications to his/her contacts and for those within the Web App to other users of RELIFEME.

The HOLDER warrants and undertakes that all the emails and notifications sent by the staff of RELIFEME to his/her contacts, and, more generally, any form of communication, with other users and other persons not registered on RELIFEME, can be, freely and voluntarily, accepted or rejected by those who receive it and, in any case, they are not in any way binding, invasive, misleading or repeated.

The user is aware of, and unconditionally accepts, that the HOLDER reserves the right to communicate to the user all updates on RELIFEME and, more generally, news, insights and information, as well as to propose additional services to the user, other than those currently provided on RELIFEME and regulated in the AGREEMENT, and the sale of other products and services consistent with its institutional activities, which may be, freely and voluntarily, accepted by the user, using all the e-mails provided voluntarily and knowingly by the user, including the one provided for the registration on RELIFEME.



USER CONTENT

The user is aware of, and unconditionally accepts, that he/she shall be solely responsible for accessing and using RELIFEME and all the services envisaged and regulated in the AGREEMENT, as well as for all the activities performed and the consequences thereof. The user is aware of, and unconditionally accepts, that he/she is exclusively responsible for any damage that may result from accessing and using RELIFEME and all the activities performed to access and use all the services envisaged and regulated in the AGREEMENT, as well as for all USER CONTENT.

The user is aware of, and unconditionally accepts, that he/she shall be solely responsible for the USER CONTENT and for all types of sending, publishing, sharing, displaying, scheduling, and storing and, more generally, for any form of taking charge of all his/her data, information, and multimedia content.

The user is also aware of, and unconditionally accepts, that accessing, using, copying, storing, reproducing, processing, adapting, modifying, publishing, transmitting, displaying, sharing and distributing all USER CONTENT, through any media or distribution method, digital and analogue, currently available or developed hereafter, is authorised and entrusted by the user to the HOLDER by accepting the Worldwide, indefinite, non-exclusive, royalty-free license with sub-licensing rights granted by the user to the HOLDER, which is an essential and integral part of the AGREEMENT.

Much of the USER CONTENT is public by default setting by the user and will be viewable by other users of RELIFEME, by accessing and using the services provided on RELIFEME and regulated in the AGREEMENT, and therefore:

- the user shall only and exclusively provide USER CONTENT that he/she believes he/she can share with other users, and more generally with others
- 2. the user shall provide only and exclusively USER CONTENT that complies with, and does not in any way and form violate or deviate from the provisions and regulations of the AGREEMENT and the Worldwide License that the user grants the HOLDER and the Worldwide License that the HOLDER grants the user and, more generally, complies with, and in any way and form does not violate or deviate from the provisions and regulations of the AGREEMENT and the Worldwide License that the HOLDER grants the user, under and in accordance with the PROVISIONS AND LAWS.

The user holds the HOLDER harmless from any liability deriving from incorrect data due to errors in the information provided by the user during registration and the profile creation and, more generally, holds the HOLDER harmless from any liability deriving from all USER CONTENT that is incorrect and contains errors during compilation, submission, publication, sharing, viewing, programming, and storing.

The user holds the HOLDER harmless from any liability regarding the right of the HOLDER to make available to other users of RELIFEME the user identification data, personal data, or sensitive data of the user, requested and stored by the HOLDER, only and exclusively in anonymised form, in order to provide all the necessary tools to ensure and improve access to and use of all the services of RELIFEME, provided for and regulated in the AGREEMENT.

The user guarantees that he/she owns all copyrights, and other the HOLDER ship rights of all USER CONTENT, even if protected by copyright, and is therefore solely responsible in the event that the USER CONTENT infringes upon any copyright, and other the HOLDER ship rights of any third parties, under and in accordance with the PROVISIONS AND LAWS.

Should the USER CONTENT infringe copyright or other intellectual property rights of any third party, the HOLDER may, at its sole discretion, suspend or terminate the user's Account and his/her access to and use of RELIFEME and all services provided for and regulated in the AGREEMENT, without any liability for the user or any of his/her agents, beneficiaries, or assignees.

The HOLDER shall respond to notifications of alleged copyright, proprietary and copyright infringement made under and in accordance with the PROVISIONS AND LAWS.

All public domain USER CONTENT shall be deemed to be freely usable, in whatever form and manner, and not subject to copyright, proprietary rights and copyright compliance, and shall therefore be treated under and in accordance with the PROVISIONS AND LAWS

By accessing and using RELIFEME and all the services provided and regulated in the AGREEMENT, the user may send, publish, share, display, schedule and store data, information, and multimedia contents of other people.

The user is totally and exclusively responsible for the data, information, and multimedia content of other people, which he/she sends, publishes, shares, displays, programs and stores on RELIFEME and for any damage that may result from the personal data and information of other people.

The HOLDER has published and shared RELIFEME on all its registered web addresses, on Facebook, X, Instagram, Google, Qzone, WhatsApp, LINE and WeChat and on the PayPal platform, and reserves the right to publish it in the future in other web addresses, social networks, online service providers and platforms identified by you.

The user is aware of and unconditionally accepts that the operators of the aforementioned web addresses, social networks, online service providers and platforms, reserve, at their discretion, the right to check, remove, not match, and report the USER CONTENT and, more generally, to suspend, totally or partially, the access and use of the RELIFEME services entrusted to them by the HOLDER and regulated in the AGREEMENT.

The user holds the HOLDER harmless from any liability deriving from access to other web addresses, social networks, online service providers and platforms, not referred to the HOLDER, but to third parties, for the use of additional information and services, not included in the RELIFEME services regulated in the AGREEMENT.

The HOLDER warrants and undertakes that all USER CONTENT sent, published, displayed, shared, programmed or stored on RELIFEME by the user, in digital form or in any other form provided, including all data, information and multimedia content of others is stored in accordance with the wishes expressed by the user, including the manner in which all types of posting, publication, display, sharing, scheduling and storing are carried out and, more generally, that it is not modified, supplemented, corrected, rectified in any way or form, also at the user's death.



THE RIGHTS OF THE HOLDER

The user is aware of and unconditionally accepts that the HOLDER may suspend and interrupt access to and use of RELIFEME and all the services provided for and regulated in the AGREEMENT, or any function contained therein, either permanently or temporarily, and may not be able to communicate this in advance.

The HOLDER also reserves the right, at its sole discretion and without any liability to the user or any of his/her agents, beneficiaries or assignees, and the user acknowledges said right:

- 1. to suspend the user's Account and consequently suspend access to and use of RELIFEME and the services provided and regulated in the AGREEMENT, at any time and without notice
- 2. to delete the user's Account and consequently delete the USER CONTENT, at any time and without prior notice
- 3. to remove all or part of the USER CONTENT, on the order of a court, State authority or institution or on the recommendation of another user of RELIFEME, or of any natural or legal person not registered with RELIFEME, at any time and without prior notice
- 4. to set limits on accessing, sending, publishing, viewing, sharing, scheduling, and storing and, more generally, on the use of the USER CONTENT, at any time and without prior notice
- 5. to retain the USER CONTENT after deletion of the user's Account, and to retain all or part of the USER CONTENT after removal by the HOLDER or after deletion by the user, for the time necessary to complete all operations to remove the same USER CONTENT from the hardware of RELIFEME and of the HOLDER, or from any other system or network referred to it, and from the hardware of third-parties used by the HOLDER for the backup services provided on RELIFEME
- 6. to retain the user's registration data, after deletion of the user's Account and for 10 years thereafter, pursuant to and in accordance with the PROVISIONS AND LAWS, namely:
 - a. first name
 - b. surname
 - c. date of birth
 - d. registration e-mail address
 - e. all e-mails added by the user
 - f. acceptance of the AGREEMENT
 - g. date of registration on RELIFEME
 - h. date of cancellation of the Account;
- to verify any breach or default by the user after deletion of the user's Account, pursuant to and in accordance with the PROVISIONS AND LAWS.

The HOLDER reserves the right, at its sole discretion and without any liability to the user or any of its assignees, beneficiaries or heirs, and the user acknowledges this, to detect, prevent, or otherwise address, fraud or computer security issues, all technical aspects, rights and property of RELIFEME related to the services provided on RELIFEME and regulated in the AGREEMENT, the hardware infrastructure, software and applications used on RELIFEME and the hardware infrastructure, software and applications of the HOLDER, or any system or network referred to it, as well as to respond to requests for assistance from its users, other persons and the general public.

The HOLDER declines any liability towards the user or any of its agents, beneficiaries or assignees, and the user acknowledges this, with respect to the USER CONTENT, as well as any pecuniary or non-pecuniary damage arising therefrom.

The HOLDER declines any liability towards the user or any of its agents, beneficiaries or assignees, and the user acknowledges this, regarding any possible change in the technical requirements of the user's web and mobile devices that may be necessary to access and use RELIFEME and the services provided and regulated in the AGREEMENT.

The HOLDER declines any liability towards the user or any of its agents, beneficiaries or assignees, and the user acknowledges this, in relation to a possible termination of the services on the profiles of RELIFEME registered on Facebook, X, Instagram, Google, Qzone, WhatsApp, LINE and WeChat and on the PayPal platform for free and voluntary donations to the HOLDER, or on other websites, social networks, online service providers and digital payment and money transfer platforms, identified in the future by the HOLDER.

The user is aware of and unconditionally agrees to assume all responsibility for the operations on his/her Accounts on the RELIFEME profiles registered on Facebook, X, Instagram, Google, Qzone, WhatsApp, LINE and WeChat and on the PayPal platform for free and voluntary donations to the HOLDER or on other websites, social networks, online service providers and digital payment and money transfer platforms, identified in the future by the HOLDER.

The HOLDER declines any liability towards the user or any of its agents, beneficiaries or assignees, and the user acknowledges this, for any delay, malfunction and interruption of access and use of the services provided on RELIFEME and regulated in the AGREEMENT and access and use of the USER CONTENT in the following cases.

1. Force majeure, including atmospheric events (fires, floods, earthquakes, storms, hurricanes or other natural disasters), extraordinary health events (pandemics and, in general, all collective manifestations of a rapidly spreading disease), war, invasion, acts of external enemies (even if there is no declaration of war in progress), civil war, rebellion, revolution, insurrection, military acts or usurpation of power, terrorist activities, nationalisation, government sanctions, blockades, embargoes, labour disputes, strikes, lock-outs, power outages or lock-outs or other problems with telephone and telecommunication services, including network facilities and services, Internet connectivity and server hosting and housing, and electricity supply.



- 2. Tampering or intervention by the user, or unauthorised third parties, on the hardware infrastructure on the software and applications used on RELIFEME and on the hardware infrastructure, software, and applications of the HOLDER, or any system or network referred to it.
- 3. Hacking that limits, modifies or prevents the proper functioning of the services provided on RELIFEME and regulated in the AGREEMENT, or that limits, modifies or prevents access to and use of the USER CONTENT and, more generally, that limits, modifies or prevents the proper functioning of the hardware infrastructure, software and applications used on RELIFEME and the hardware infrastructure, software and applications of the HOLDER, or any system or network referred to it.
- 4. Misuse of the services provided on RELIFEME and regulated in the AGREEMENT by the user.
- 5. Malfunctioning of data connectivity of telecommunication, network, and Internet service operators, or malfunctioning of hardware or software of web and mobile devices and any additional means of the user.
- 6. Delays, omissions, total or partial interruption of the services provided on RELIFEME and regulated in the AGREEMENT, due to telecommunication and network services operators or operators of web addresses, social networks, Internet connectivity and server hosting and housing providers, as well as electricity supply.
- 7. Breakdowns, tampering, intrusions, and malfunctions of any kind of the hardware infrastructure, software and applications used on RELIFEME and of the hardware infrastructure, software, and applications of the HOLDER, or any system or network referred to it.
- 8. Incompatibility, fallacy, suspension or discontinuity of the hardware infrastructure, software and applications used on RELIFEME and of the hardware infrastructure, software, and applications of the HOLDER, or any system or network referred to it, except in the case of wilful and gross mismanagement or negligence of the HOLDER.
- 9. Writing errors of the software and applications used on RELIFEME and of the software and applications of the HOLDER, or any system or network referred to it, and writing errors in the source codes of the services provided on RELIFEME and regulated in the AGREEMENT, except in case of wilful and gross mismanagement or negligence of the HOLDER.

The HOLDER also reserves the right, at its sole discretion and without any liability to the user or any of its agents, beneficiaries or assignees, and the user acknowledges and accepts, to suspend and/or cancel the activity of Relifeme non-profit association (Tax Code no. 96453070581), with a motivated measure, pursuant to and in accordance with the PROVISIONS AND LAWS, and consequently to suspend and/or cancel access to and use of the services provided on RELIFEME and regulated in the AGREEMENT and access to and use of the USER CONTENT.

The HOLDER declines any liability, directly or indirectly, towards the user or any of its agents, beneficiaries or assignees, and the user acknowledges this, in all the abovementioned cases and for damages and loss, in whole or in part, of the USER CONTENT, including any costs incurred by the user.

The user is aware of and unconditionally accepts that no compensation or indemnity can be claimed by the user against the HOLDER in all the abovementioned cases and for damages and loss, in whole or in part, of the USER CONTENT, including any costs incurred by the user; only the user shall bear the damages.

ONLINE DONATIONS

The user is aware of, and unconditionally accepts, that RELIFEME is a social network, which can be accessed by all major internet browsers at www.relifeme.com and which provides, exclusively, free and voluntary one-off or recurring donations to the HOLDER. The user is aware of, and unconditionally accepts, that the payment of free and voluntary donations, whether one-off or recurring, to the HOLDER takes place, solely and exclusively, using the donation methods on the PayPal platform, the company that offers digital payment and money transfer services.

The HOLDER reserves the right to implement tools or solutions other than the financial support of RELIFEME and of all services envisaged and regulated in the AGREEMENT, in addition to, or in substitution for, the donations in place on the PayPal platform, if deemed valid or improving to procure financial resources or for the security of the donation system.

The user is aware, and unconditionally accepts, that in case of free and voluntary donations, whether one-off or recurring, on RELIFEME, the user authorises the corresponding credit in favour of the HOLDER, in accordance with the donation methods provided on the PayPal platform.

The user is aware, and unconditionally accepts, that:

- 1. the entire donation procedure, one-off or recurring, to the HOLDER will take place with a secure connection directly between the user and the PayPal platform
- 2. upon completion of the donation procedure, the aforementioned PayPal platform will only authorise the amount corresponding to the donation subscribed by the user on RELIFEME, either once, in the case of the one-off modality, or at the expiry date of each instalment established, in the case of the recurring modality, retaining, in both modalities, a percentage fee for the donation service provided.

The user is aware of, and unconditionally accepts, that in the event of failure, cancellation or ineffectiveness of the donation service provided on RELIFEME and existing on the PayPal platform, the HOLDER will not acquire the donations issued by the user in favour of RELIFEME and corresponding to the donation that failed, was cancelled or was ineffective.

The user is aware of, and unconditionally agrees to hold the HOLDER harmless from any direct or indirect damage in the event of failure, cancellation or ineffectiveness of the donation provided on RELIFEM and existing on the PayPal platform, or of other operators that may be identified in the future by the HOLDER.



The user is aware of and unconditionally agrees to hold the HOLDER harmless from any liability for refunds, compensations, or indemnifications in its favour, in case of failure, cancellation or ineffectiveness of the donation service provided on RELIFEME and existing on the PayPal platform or of other operators that may be identified in the future by the HOLDER.

Therefore, the user is aware of and unconditionally accepts that no refund, compensation, or indemnity may be claimed by the user from the HOLDER in case of failure, cancellation or ineffectiveness of the donation service provided on RELIFEME and existing on the PayPal platform, or other operators that the HOLDER may identify in the future.

The user is aware of, and unconditionally accepts, that in order to access and use the donation service provided on RELIFEME, the HOLDER cannot provide the user with information on the tools used on the PayPal platform, or of other operators that may be identified in the future by the HOLDER.

The user is aware of, and unconditionally accepts, that the HOLDER does not store any transaction data for the donation service provided on RELIFEME, with the exception of the data necessary to comply with tax and administrative obligations, and therefore, under no circumstances may the HOLDER be held liable for any fraudulent or illegal use of the transaction data of the donations provided on RELIFEME.

The user is aware of, and unconditionally accepts, that the HOLDER shall not be liable for the malfunctions and interruptions of the user's transactions for the donation service provided on RELIFEME and existing on the PayPal platform, or of other operators that may be identified in the future by the HOLDER.

ASSIGNMENT OF THE AGREEMENT

exclusively those of the Italian Republic.

The HOLDER reserves the right, at its sole discretion and without any liability to the user or any of its agents, beneficiaries or assignees, and the user acknowledges and accepts, to assign the AGREEMENT, including the Privacy Policy, Cookie Policy, the Worldwide License that the user grants the HOLDER and the Worldwide License that the HOLDER grants the user, which are essential and integral parts of the AGREEMENT, to third parties, either for a consideration or free of charge, even outside of agreements providing for the transfer of the HOLDER ship and use rights, for a consideration or free of charge, of RELIFEME and of all the services envisaged and regulated in the AGREEMENT, with a simple communication to the user, also in electronic format, mainly but not exclusively by e-mail or directly through RELIFEME.

In the event of transfer of the AGREEMENT, the HOLDER warrants and undertakes to ensure that appropriate measures are in place for the complete storage and transfer, in suitable data formats, of the USER CONTENT, that all wishes expressed by the user are respected and, more generally, that the USER CONTENT is not modified, supplemented, corrected, or rectified in any way or form, also after the user's death.

JURISDICTION AND APPLICABLE LAW TO THE AGREEMENT

The user acknowledges and unconditionally agrees that all disputes relating to the form, validity, performance, interpretation and breach of the AGREEMENT, including the Privacy Policy, Cookie Policy, the Worldwide License that the user grants the HOLDER and the Worldwide License that the HOLDER grants the user, which are essential and integral parts of the AGREEMENT, shall be exclusively submitted to the jurisdiction of the Italian Republic, specifically for the competence of the court of Rome. The user is aware, and unconditionally accepts, that the laws applicable to the AGREEMENT, including the Privacy Policy, Cookie Policy, the Worldwide License granted by the user to the HOLDER, and the Worldwide License granted by the HOLDER to the user, which are essential and integral parts of the AGREEMENT, under and in accordance with the PROVISIONS AND LAWS, are

The HOLDER warrants and undertakes to ensure that the user, in its meaning as consumer, is in any case protected by current and future local, State, and national laws, rules and regulations, concerning the protection of consumer rights of the country of origin or residence

If any part of the AGREEMENT should prove to be unenforceable under and in accordance with the PROVISIONS AND LAWS, the unenforceable part shall be deemed amended to the minimum extent necessary to render it enforceable, whereas if it cannot be made enforceable at all, then it shall be excluded, and the remaining part of the AGREEMENT shall remain valid and continue to be in force. The non-enforceability of any part of the AGREEMENT shall in no way constitute a waiver of the user's acceptance of the AGREEMENT.



Privacy

Relifeme, a non-profit association (Tax Code no. 96453070581), with registered office in Rome (Italy), Via di Grotta Perfetta 329, postal code 00142, for the purposes specified, hereinafter referred to as the DATA CONTROLLER or the HOLDER, pursuant to the General Data Protection Regulation (GDPR - EU/2016/679), the Consumer Privacy Act (CCPA) of the State of California and, more generally, pursuant to all applicable local, State, national and international data protection laws, rules and regulations, current and future, collectively referred to as the PROVISIONS AND LAWS, hereby informs you that the USER CONTENT submitted, posted, shared, displayed, scheduled or stored on RELIFEME will be processed in the following manner, and for the following purposes.

OBJECT OF THE PROCESSING

The DATA CONTROLLER of the processing, requests, and stores your identification data, personal data, or sensitive data, freely and voluntarily given by you, only and exclusively after your specific and distinct consent, provided by registering on RELIFEME. Specifically, the DATA CONTROLLER requests and stores the following user identification data which is indispensable to access and use RELIFEME and all the services envisaged and regulated in the AGREEMENT:

- 1. name
- 2. surname
- 3. gender
- 4. date of birth and date of death
- 5. place of birth and of death
- 6. cause of death
- 7. burial place
- 8. nationality
- 9. native language
- 10. e-mail addresses.

More specifically, the DATA CONTROLLER request and stores the following personal data or sensitive data of the user indispensable to the access and use RELIFEME and all the services envisaged and regulated in the AGREEMENT:

- 1. native language and cultural background of reference
- 2. religious, spiritual, philosophical, or other beliefs
- 3. interactions and shares with other people and users for the purpose of sending and publishing the USER CONTENT after the death of the natural person or with the extinction of the user's legal entity
- 4. third-party e-mail addresses.

Moreover, the DATA CONTROLLER requests and stores the data detected by the internet browser used to access and use RELIFEME and all the services envisaged and regulated in the AGREEEMENT and, more specifically:

- 1. your geo-location
- 2. access to the camera of the device used by you
- 3. access to the microphone of the device used by you
- 4. identification of the language settings on your device
- 5. identification of the date and time settings on your device.

Finally, the DATA CONTROLLER stores the USER CONTENT, freely and voluntarily granted by you, and subject to your specific and separate consent, only and exclusively to access and use RELIFEME and all the services envisaged and regulated in the AGREEMENT and, more specifically:

- 1. All your data, information and multimedia contents sent, published, shared, displayed, programmed, or saved by you on RELIFEME, in digital form or in any other envisaged form, freely and voluntarily set up by you, in all their forms and modalities or, in any case, made available on or through all the services envisaged and regulated in the AGREEMENT.
- 2. The complete and total performance on RELIFEME of all types of transmission, publishing, sharing, displaying, scheduling, and saving and, any form of management of all data, information, and multimedia contents.
- 3. All data, information, and multimedia contents of other people, sent, published, shared, visualized, scheduled, or saved by you on RELIFEME, in digital form or in any other envisaged form, freely and voluntarily set up by you, in all their forms and modalities or, in any case, made available on or through all the services envisaged and regulated in the AGREEMENT.

PURPOSE OF THE PROCESSING

Your identification data, personal data, or sensitive data, requested and stored by the DATA CONTROLLER, and the USER CONTENT, freely and voluntarily granted by you, is processed, only and exclusively, with your specific and separate consent and, only and exclusively, for the following purposes:

- 1. to access and use RELIFEME and all services envisaged and regulated in the AGREEMENT
- 2. to fulfil its obligations under and in accordance with the PROVISIONS AND LAWS
- 3. to prevent and counteract all illegal or unauthorized activities not envisaged in the AGREEMENT and in violation of the integrity and inviolability of the USER CONTENT and of your Account
- 4. to prevent and counteract all illegal or unauthorized activities, not provided for in the AGREEMENT and in violation of the integrity and functionality of the services envisaged and regulated in said AGREEMENT
- 5. to respond to judicial or administrative authorities for the fulfilment of legal obligations
- 6. to respond to entities that process data in the performance of specific legal obligations



7. to exercise and enforce the rights of the DATA CONTROLLER.

You declare that you are aware, and unconditionally accept, that the HOLDER may make available your identification data, personal data, or sensitive data requested and stored by the DATA CONTROLLER to other users of RELIFEME, only and exclusively in an anonymized form, in order to provide all the necessary tools to guarantee and improve access to and use of all RELIFEME services, envisaged and regulated in the AGREEMENT.

The HOLDER guarantees and undertakes to ensure that your identification data, personal data or sensitive data, requested and stored by the DATA CONTROLLER, as well as the USER CONTENT, freely and voluntarily granted by you, subject only and exclusively to your specific and separate consent, to access and use RELIFEME and all the services envisaged and regulated in the AGREEMENT, shall not, in any way, be requested and stored by the DATA CONTROLLER:

- 1. to be transferred to third parties
- 2. to be used for marketing, commercial, promotional, and advertising purposes not provided for in the AGREEMENT
- 3. to be used for any service not envisaged and not regulated in the AGREEMENT
- 4. to be used under and in accordance with the PROVISIONS AND LAWS, regarding data conservation, processing, and protection.

YOUR RIGHTS

You may, at any time, contact the DATA CONTROLLER to exercise your rights, and more specifically:

- 1. the right to obtain information on what data is processed by the DATA CONTROLLER
- 2. the right to request and obtain the data provided to the DATA CONTROLLER in an intelligible form
- 3. the right to have the data provided to the DATA CONTROLLER updated or rectified
- 4. the right to have the data provided to the DATA CONTROLLER deleted
- 5. the right to object to the processing of the data provided to the DATA CONTROLLER, in whole or in part
- 6. the right to withdraw your express consent to the processing of data provided to the DATA CONTROLLER at any time
- 7. the right to object to automated processing of the data provided to the DATA CONTROLLER and the right not to be subject to processing based solely on automated decisions, including user profiling
- 8. the right to request and obtain the transformation into anonymous form of the data provided to the DATA CONTROLLER
- 9. the right to request and obtain the blocking or restriction of data provided to the DATA CONTROLLER, in violation of the law, and of the data whose storage is no longer necessary for the purpose of the processing
- 10. the right to portability of the data provided to the DATA CONTROLLER.

You may exercise your rights, and/or report any complaints, by contacting the DATA CONTROLLER at any time:

- 1. by sending a registered letter to Relifeme, a non-profit association (Tax Code no. 96453070581), with registered office in Rome (Italy), Via di Grotta Perfetta 329 (postal code 00142)
- 2. by writing an e-mail to the e-mail address legal@relifeme.com or by writing an e-mail to the certified e-mail address legal@pec.relifemeassociation.com
- 3. using the digital options made available by the DATA CONTROLLER on RELIFEME.

The DATA CONTROLLER undertakes to reply to the user within 30 (thirty) days of the exercise of the right.

The DATA CONTROLLER reserves the right to waive the exercise of your rights in relation to specific restrictions, under and in accordance with the PROVISIONS AND LAWS, or by judicial or administrative authorities and for the fulfilment of legal obligations.

You may also, at any time, exercise your rights, and/or report any disputes, by sending:

- 1. a registered letter to the Italian Data Protection Authority, based in Rome (Italy), Piazza Venezia 11 (postal code 00187)
- 2. an e-mail to the e-mail address protocollo@gpdp.it
- 3. an e-mail to the certified e-mail address protocollo@pec.gpdp.it

PROCESSING METHODS

Your identification data, personal data or sensitive data, requested and stored by the DATA CONTROLLER, and the USER CONTENT, freely and voluntarily granted by you, only and exclusively with your specific and separate consent, to access and use RELIFEME and all the services envisaged and regulated in the AGREEMENT, is saved and stored in forms and modalities suitable for identification by you and in compliance with all security standards, under and in accordance with the PROVISIONS AND LAWS and, more in general, in compliance with the following requirements:

- 1. Adoption of all security standards to ensure availability, integrity, confidentiality, traceability, and privacy of all data transmitted on the hardware infrastructure, software and applications used on RELIFEME and on any hardware infrastructure, software, and application of the HOLDER, or on any system or network referred to it.
- 2. Adoption of secure end-to-end encryption methods with the use of the HTTPS protocol for transmission over the internet of all data on the hardware infrastructure, software and applications used on RELIFEME and on any hardware infrastructure, software, and application of the HOLDER, or on any system or network referred to it.
- 3. Adoption of secure end-to-end encryption methodologies with the use of the HTTPS protocol for transmission on the internet of all data on the hardware infrastructure, software and applications used by third parties to which the HOLDER entrusts part of the services provided on RELIFEME, as an example, but not limited to the hosting of the hardware infrastructure and CDN (Content Delivery Network), Network Security and data backup services, management and sending of text messages (SMS) for recognition of your mobile devices and chat messaging service.



- 4. Automation of the verification processes for the monitoring and maintenance of RELIFEME's software, applications, and hardware infrastructure and of the software, applications, and hardware infrastructure of the HOLDER, or of any system or network referred to it.
- 5. Adoption of secure methodologies for the storage and backup of all data transmitted to access and use RELIFEME and all services envisaged and regulated in the AGREEMENT and, more specifically, encryption of all server disks and databases of the USER CONTENT hosted on the hardware infrastructure of RELIFEME, on the hardware infrastructure of the HOLDER, or on any system or network referred to it, and on the hardware infrastructure of third parties to which the HOLDER entrusts part of the services provided on RELIFEME.
- 6. Adoption of secure methodologies for the processing of all stored and backup data, transmitted to access and use RELIFEME, all the services provided and regulated in the AGREEMENT and of the USER CONTENTS, and more specifically:
 - a. the separation of the development and evolutionary maintenance environment from the server disks and encrypted USER CONTENT databases
 - b. monitoring, recording and segmentation for separate and personal user accounts of all the accesses by the HOLDER personnel to the server disks and to the encrypted USER CONTENT databases for ordinary and extraordinary maintenance activities
 - c. access by the HOLDER personnel to server disks and to the encrypted USER CONTENT databases, only and exclusively with multi-factor authentication
 - d. identification and training of the Data Processor, the Data Protection Officer and the HOLDER personnel responsible for the data processing.

Your identification data, personal data or sensitive data requested and stored by the DATA CONTROLLER and the USER CONTENT, freely and voluntarily granted by you, only and exclusively with your specific and separate consent, to access and use RELIFEME and all the services envisaged and regulated in the AGREEMENT is kept and stored for the time necessary to fulfil the purpose for which it was collected and processed and can, at any time, be deleted by you by deleting your Account (with the command DELETE PROFILE), as provided for and detailed in the AGREEMENT.

CHANGES TO THE PRIVACY POLICY

You are aware, and unconditionally accept that the Privacy Policy may be modified and updated at the sole discretion of RELIFEME, without prejudice to your right to terminate the AGREEMENT, according to the modalities described above. All changes to the Privacy Policy must be accepted by you in order to continue to access and use RELIFEME and all the services of RELIFEME envisaged and regulated in the AGREEMENT.

Your ongoing use of the services provided on RELIFEME and regulated in the AGREEMENT, subsequent to the amendments of the Privacy Policy, implies acceptance of the amendments of the Privacy Policy.

The Privacy Policy is an essential and integral part of the AGREEMENT and integrates the rules, provisions, conditions, regulations, rights, and obligations relating to you.



Cookies

Relifeme, a non-profit association (Tax Code no. 96453070581), with registered office in Rome (Italy), Via di Grotta Perfetta 329, postal code 00142, hereinafter referred to as the HOLDER, pursuant to the General Data Protection Regulation (GDPR - EU/2016/679), the Consumer Privacy Act (CCPA) of the State of California and, more generally, pursuant to all applicable local, State, national and international data protection laws, rules and regulations, both current and future, collectively referred to as the PROVISIONS AND LAWS, informs you about the Cookies on RELIFEME and how they are used.

WHAT ARE COOKIES

Cookies are small bits of data stored on your computer and downloaded from websites and web applications during browsing. Cookies are used to save user preferences and improve the performance of websites and web applications and are aimed at optimising the browsing experience and guaranteeing all security requirements regarding access and proper usage. Specifically, a cookie is a small text string sent by a web server to a web client (your navigation browser) and then back from the client to the server, without being modified, every time that same client accesses the same portion of the same web domain.

HOW DOES THE HOLDER USE THE COOKIES

The HOLDER only uses and keeps Technical Cookies, which are indispensable to guarantee all security requirements and the proper way of accessing and using RELIFEME and all the services envisaged and regulated in the AGREEMENT and, more specifically, to guarantee authentication on RELIFEME and transmission of user forms in all services.

The HOLDER uses and stores non-permanent Persistent Cookies and only Technical Cookies and, more specifically, the non-permanent Persistent Cookies used and stored by the HOLDER are Session Cookies and Security Cookies to keep the user session active and to guarantee all security standards regarding user access and interaction when accessing and using RELIFEME and all the services envisaged and regulated in the AGREEMENT.

Session Cookies and Security Cookies used by the HOLDER have a limited and predefined expiry date, after which they are automatically deleted from your browser information, leaving no trace of their previous storage.

Session Cookie and Security Cookies used by the HOLDER only contain encrypted information for setting up all levels and security checks and do not contain any data or information that can be traced back to you or that can provide information on the pages you browse.

The HOLDER uses and stores Third Party Cookies, and only, Technical Cookies and, more specifically, the cookies of the international provider Cloudflare, to which the HOLDER has entrusted part of its CDN (Content Delivery Network) and Network Security services.

The Cloudflare Cookies used by the HOLDER are, exclusively, Security Cookies, essential to guarantee all security requirements for to access and use RELIFEME and all the services envisaged and regulated in the AGREEMENT, to prevent violations of USER CONTENT and, as an example, but not limited to neutralising BOTs, programmes that are present on the web and are set to perform repetitive operations. BOTs are used fraudulently to attempt to breach user access and, more generally, to attempt to breach access to RELIFEME and the transmission of user forms in all services.

The Cloudflare Cookies used by the HOLDER are non-permanent Persistent Cookies, with a limited and predefined expiry date, after which they are automatically deleted from your browser information, leaving no trace of their previous storage.

The Cloudflare Cookies used by the HOLDER only contain encrypted information for setting up all levels and security checks and do not contain any data or information that can be traced back to you or that can provide information on the pages you browse. To find out more about the international provider, Cloudflare please visit the provider's website.

For more information, please click here

More information on the technical characteristics of the Cloudflare Cookies used by the HOLDER is available on the following provider's website.

For more information, please click here

The HOLDER does not use or store Functional Cookies, Profiling and Marketing Cookies, Social Network Cookies, and Statistical Analysis Cookies for which your prior consent is required.

All the Cookies used by the HOLDER are indispensable to guarantee the aforementioned security requirements to access and use RELIFEME and to perform the services envisaged and regulated in the AGREEMENT. Any blocking of these Cookies by your browser prejudices and does not guarantee the correct availability of RELIFEME.

ACCESS TO THIRD PARTY COOKIES

RELIFEME provides access to third party websites or web applications, outside the services envisaged and regulated in the AGREEMENT, and the HOLDER refuses any liability towards the user or any of its agents, beneficiaries or assigns, and you acknowledge and assume all responsibility for the presence and the manner of use of Third-Party Cookies of third-party websites or web applications, outside the services and envisaged regulated in the AGREEMENT.



Below is the list of third-party websites and web applications, outside the services envisaged and regulated in the AGREEMENT, which you can freely and voluntarily access from RELIFEME.

1. Facebook

For more information, please click here

2. X

For more information, please click here

3. Instagram

For more information, please click here

4. YouTube

For more information, please click here

5. LinkedIn

For more information, please click here

6. QQ 空间

For more information, please click here

7. WhatsApp

For more information, please click here

8. WeChat

For more information, please <u>click here</u>

9. OpenStreetMap

For more information, please click here

10. PayPal

For more information, please click here

HOW TO MANAGE THE COOKIES IN THE BROWSERS

Each browser has specific setting up instructions and tools with which you can authorise, block, or delete all or part of the Cookies. For more information on how to set preferences on the use of Cookies directly from your browser, you can consult the following provider websites.

1. Chrome

For more information, please click here

2. Mozilla Firefox

For more information, please click here

3. Microsoft Edge

For more information, please <u>click here</u>

4. Safari

For more information, please click here

5. Opera

For more information, please <u>click here</u>

CHANGES TO THE COOKIE POLICY

You are aware, and unconditionally accept, that the Cookie Policy may be modified and updated at the sole discretion of RELIFEME, without prejudice to your right to terminate the AGREEMENT in the manner described above.

All changes to the Cookie Policy must be accepted by you in order to continue to access and use RELIFEME and all the RELIFEME services envisaged and regulated in the AGREEMENT.

Your ongoing use of the services on RELIFEME and envisaged and regulated in the AGREEMENT following the changes to the Cookie Policy implies your acceptance of the changes to the Cookie Policy.

The Cookie Policy is an essential and integral part of the AGREEMENT and integrates all the rules, provisions, conditions, regulations, rights, and obligations relating to you.